



Statement re: COVID-19 Precautions from Executive Director Georgia Krueger

March 16, 2020

Friends,

As we continue to monitor developments regarding the Coronavirus, the Ada Jenkins Center is acutely aware that our client-partners, visitors, volunteers, and staff are being affected by the impacts of this global outbreak. Rest assured, our focus is the health and safety of everyone who's connected with the Center.

The Center building is now locked and closed to the public. Staff are allowed in the building but are encouraged to work from home. Meetings will be held online wherever possible.

We have begun implementing the following plans across our service areas:

- **Medical:** Thursday walk-in medical clinics and Tuesday appointment clinics have been suspended until further notice. Existing medical patients are encouraged to call our nursing staff at 704-896-0471, extension 111, for prescription refills and medical guidance.
- **Dental:** All dental clinics are suspended until further notice.
- **Food Pantry:** We are working with Loaves and Fishes and Second Harvest to develop a delivery or pick up plan for groceries. We have offered to serve as a hub to distribute food boxes if needed. We also have implemented new guidelines and will have shoppers either wait in their cars or the lobby while volunteers shop for their food. We are encouraging all volunteers aged 65+ to remain home.
- **Youth Education:** The LEARN Works program follows Charlotte Mecklenburg Schools' protocol. LEARN Works is closed for the next 2 weeks or until further notice. We are working to determine which students need a device to be able to access on-line instruction. We will be speaking to each family to determine their needs.
- **Adult Education:** Classes have been canceled for the next 2 weeks or until further notice. Partner organizations have been advised that the building is closed.
- **Coordinated Services:** Coordinated Services staff have begun calling all client-partner families to determine their emerging needs. Once we have the information, we will compile it and mobilize to best serve these families.

Finally, out of an abundance of caution, and to protect the health and safety of our guests and volunteers, we have decided to postpone our annual Gala until later this year. We are grateful for all of our sponsors and ticket holders who have shown their support for this decision, and for our mission.

Please know that while it is impossible for anyone to predict the spread of the coronavirus, we remain steadfast in our commitment to helping our North Mecklenburg neighbors attain economic stability.

Be well,

A handwritten signature in cursive script that reads "Georgia".

Georgia Krueger
Executive Director