



Ada  
 Jenkins  
C E N T E R

*Opening the Doors to Opportunity*

## A LETTER TO OUR COMMUNITY

This past fiscal year brought many challenges. We continued to face tremendous increases in the demand for our services as the economy maintained its less than robust performance. But through your support, we continued to answer the call.

Last year you, our volunteers, donated more than 20,000 hours of service to the Center. That enabled us continue to strengthen our partnerships with United Family Services, Crisis Assistance Ministries, Department of Social Services and the Hope House in an effort to provide our clients with comprehensive services. Through these collaborations and other efforts, the Center currently offers 21 programs and services aimed at helping individuals become better educated, healthier and economically self-sufficient.

This year we served 16,224 clients, with the largest increase in demand for services through our Loaves and Fishes Food Pantry. This program alone experienced a 40% increase in requests for individuals and families needing food, making us the largest single distributor of food in the Loaves and Fishes program. Our local churches and civic groups continue their tremendous support by organizing and executing food drives to help keep our shelves stocked.

Our free Medical and Dental clinics also felt the increase due to those who have lost their jobs, and subsequently, their health benefits.

As we've grown, to keep up with adequately serving our clients, we've added three key staff members. They bring additional strengths, talents and expertise to the Center. Natisha Rivera assumes the role of Development Director, responsible for raising the funds for the Center's operations. Tamara Roach is our Operations Manager/Volunteer Coordinator with responsibility for overall Center operations and volunteer management. Pamela Ploger fills a new position - IT Business Support Project Manager, and has responsibility to address IT needs of the Center. We are very excited to have them join our team and look forward to celebrating their successes.

FIRE and ICE, our two major annual fundraising events, were a tremendous success and helped us raise the operating funds needed to run the Center and its programs. We are proud to point out that Ada Jenkins is in the top ten percent in managing operating costs to client services.

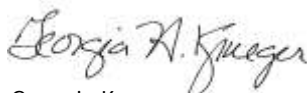
While the outlook of the economy is still less than rosy, we are determined that the Ada Jenkins Center will continue as a beacon of hope for those in need. Our ability to provide quality programs and services is dependent on a three main factors: funding, volunteer support and our ability to leverage community resources in an effort to meet the demand for services.

You make us successful. Thank you for continuing to support the Ada Jenkins Center and those we serve.

Respectfully,



I. Thomas Grogan  
Chairman of the Board



Georgia Krueger  
Executive Director

## ABOUT THE CENTER

Seeking to meet the immediate and long-term needs of those in our communities, a multi-pronged approach to service delivery is utilized:

- Crisis assistance through a collaborative, integrated center that ensures the availability of temporary, emergency and transition support services that allow community members to survive during times of crisis.
- Education, health and economic independence programs that enable community members to obtain healthier lifestyles and the skills to attain greater self-sufficiency.
- Referral to a network of collaborative partners outside of the Center for crisis assistance and/or developmental support beyond the scope of the Center.

Our clients range from infants to seniors, individuals to multi-generational families. We offer more than 20 programs including:

### YOUTH/EDUCATION

LEARNWorks After-School  
Tutoring & Enrichment  
Salvation Army Boys & Girls Club  
Children's Defense Fund -  
Freedom School

### ECONOMIC INDEPENDENCE

Life Compass Case Management  
Lake Norman YMCA - ESL Classes  
Computer Classes and Access  
DSS Senior Nutrition Program  
VITA-Volunteer Income Tax  
Assistance (Seasonal)

### MEDICAL/DENTAL

Free Clinic of Our Towns  
Medical Clinic  
Mobile Community Dental Clinic  
Community Health Nurse

### CRISIS ASSISTANCE

Social Worker  
Loaves & Fishes Food Pantry  
Crisis Assistance Ministry  
Lydia's Loft /  
Emergency Clothing Closet  
Sunshine Fund Financial  
Assistance Program  
Latino Support Services  
The BIN  
Department of Social Services

## WHAT WE DO

### COLLABORATE

Ada Jenkins is the only agency in our service area that provides clients a means of accessing a comprehensive array of services under one roof.

### EDUCATE

We firmly believe that education is the key to helping end poverty. We offer a wide array of classes including English as a Second Language, Computer Classes and LEARN Works, our afterschool tutoring and enrichment program.

### EMPOWER

We pride ourselves on offering clients an environment that is safe, confidential and encouraging. Care managers work to ensure clients have the tools they need to be successful and the support they need to encourage independence, helping them find the strength to make a difference in their own lives.

### STRENGTHEN

Many clients come to Ada in a crisis situation. We work with them to end the immediate crisis and then establish a foundation that allows them to build on their success. Providing resources and access to programs and services that allow them to develop the skills necessary to stand on their own two feet are imperative as we work to promote long-term self-sustainability.

## BEHIND EVERY DOOR THERE IS A STORY

### HISTORY

The history of the Ada Jenkins Center is a testament to the power of community. Our story begins in the early 1920's when fire destroyed a small wooden schoolhouse in Davidson. With principal Ada Jenkins leading the charge, the community rallied and managed to raise the funds needed to rebuild, despite the hard economic times.

In the years that followed, that red brick schoolhouse underwent many changes, eventually falling into disrepair. Then, in the spirit of Ada Jenkins, a group of community members decided to pool their talents and resources to renovate the building, which opened its doors again as the Ada Jenkins Center on November 8, 1998.

True to our proud past, the Ada Jenkins Center trusts in and depends upon the power of community. Our founders, staff and Board of Directors strongly believe that unforeseen circumstances can place people of all walks of life at risk. Whether a family is struggling due to illness, job loss or other life situations, we are here to help, working together to provide our neighbors with the tools they need to improve their quality of life and achieve long-term success.



*Original Schoolhouse, 1929*

### MISSION STATEMENT

The mission of the Ada Jenkins Center is to improve the quality of life for the residents of our communities through the integrated delivery of health, education and human services.

### VISION STATEMENT

To support the people of Huntersville, Cornelius, Davidson and South Iredell County toward becoming better educated, healthier and/or economically self-sufficient, empowering for a better tomorrow.

## KEEPING THE DOORS OPEN

### FUNDING AND EXPENSES/YEAR END-JUNE 30, 2010

#### Funding Sources:

|                     |           |
|---------------------|-----------|
| Private Donations   | \$122,734 |
| Faith Based         | \$168,549 |
| Civic Organizations | \$50,778  |
| United Way          | \$191,075 |
| Events              | \$143,838 |
| Grants              | \$88,313  |
| Corporations        | \$57,885  |
| Foundations         | \$7,000   |
| Town Government     | \$117,000 |
| Fees and Other      | \$11,316  |
| Reserve Funds       | \$16,221  |

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Total: \$1,071,393

#### Program Expenses:

|                         |           |
|-------------------------|-----------|
| After School Program    | \$207,003 |
| Community Health Nurse  | \$41,151  |
| Computer Center         | \$74,048  |
| Free Medical Clinic     | \$73,544  |
| Community Dental Clinic | \$135,108 |
| Latino Support          | \$86,312  |
| Life Compass            | \$168,706 |
| Loaves and Fishes       | \$37,314  |
| Management and General  | \$98,164  |
| Fundraising             | \$67,725  |

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Total: \$989,075

*Financial summary based on June 30, 2010 financial statements audited by C. Dewitt, Foard & Company, P.A.*

### WHY WE DO IT

#### It's PRACTICAL.

Collaboration with partner services ensures the best solution for clients.

#### It's COMPREHENSIVE.

Clients can address several issues at the same time.

#### It's ECONOMICAL.

Resources that are shared maximize our donor's impact on the community.

#### It's LIFE CHANGING.

Providing clients with a hand-up and the resources to not only address their immediate situation, but to serve as a conduit to help them set and achieve long-term economic independence, has a tremendous impact that we hope will be lifelong.



## 2010 FIRE BBQ COMPETITION & 5K RACE

This community wide event offers a family friendly environment that allows those we serve and those who provide us financial support and volunteer support to come together for a day filled with good food, good friends and the opportunity to support those in need in our community. Complete with a BBQ Competition, kids play area and a 5K race through the beautiful town of Davidson. Well over 1,000 folks attended helping raise more than \$40,000 for the Center.



## 2009 / 2010 PROGRAM HIGHLIGHTS

### CENTER-WIDE GOALS

During the 2009-2010 fiscal year, the Center helped 16,224 neighbors in need, up 30% from last year.

### COMMUNITY HEALTH NURSE (CHN)

The Community Health Nurse promotes wellness and prevention of diseases for the Ada Jenkins community by providing education, medical referrals and medical case management to the community residents and patients of the Free Clinic of Our Towns. The CHN also participates in Health Screening in the community and assists seniors with navigating the health care system. During 2009-2010, the CHN provided services to 350 patients.

### FREE CLINIC OF OUR TOWNS

Our free medical clinic is a critical resource for uninsured and underinsured adults, seniors and children in our community. Thanks to the tireless efforts of our volunteer doctors and healthcare staff, 1,600 patients were seen through our clinic. More than 300 referrals were provided to patients, along with 1,382 lab tests and x-rays.

### LATINO SERVICES PROGRAM

The Latino population in our region faces unique challenges and, as a result, requires services tailored to meet their particular needs. Through our Latino Services Program, we help these neighbors surmount the language barrier to attain greater success in day-to-day life – from obtaining healthcare, employment, transportation and education, to meeting legal requirements. During the 2009-2010, the Latino Services program provided services to 1,784 Latinos.

### LEARN WORKS AFTER SCHOOL PROGRAM

The 60 children in our After-School program face many obstacles to reaching their full academic potential, especially in a school environment where they are competing with students who have broader access to resources and enrichment activities. Our goal is to level the playing field through one-on-one tutoring as well as reading and math exercises. As a result, 59 of our 60 students during the 2009-2010 school year were promoted to their next grade level!

### LIFE COMPASS PROGRAM

The Life Compass program teams clients with a social worker who evaluates their needs and develops a detailed action plan to help them achieve a higher level of financial stability and self-sufficiency. During the past year, the program provided 685 client consultations and referrals. Additionally, the Life Compass program has an employment support component that provides career preparation, job placement, employability skills and other educational/training opportunities.

### LOAVES AND FISHES FOOD PANTRY

Loaves and Fishes is an emergency food pantry which supplies food and household products to families in need. The primary service areas for Loaves and Fishes are north Mecklenburg and south Iredell counties. The client must be 18 years or older and citizenship is not a requirement. Proof of residency in NC is a requirement. There are no fees for service. Clients are provided with a 7-day supply of groceries. In 2009-2010 the Pantry served 17,100 clients, up 40% from last year.

## 2009 / 2010 PROGRAM HIGHLIGHTS

### LYDIA'S LOFT

Lydia's Loft is a clearing house for donated clothing that is provided free to local, referred North Carolina families in need. Income level and family situations are evaluated at the Ada Jenkins Center and the Solomon House and other referral partners to determine eligibility for clothing. When families or individuals are in crisis, having basic needs met helps stabilize homes. The general oversight and facilities are provided by our partner, First Baptist Church in Huntersville. Lydia's Loft is 100% volunteer supported. Financial donations are applied to operating expenses and utilities.

### MOBILE COMMUNITY DENTAL CLINIC

Did you know that for every child without health insurance, there are 2.6 without dental? Less than half of children ages 1-14 who qualify for Medicaid visit the dentist. The Dental Clinic provides services to people in the north Mecklenburg/south Iredell region who are of lower income and do not receive Medicaid service. The Mobile Dental unit provided services to more than 800 children, adults and seniors in 2009-2010. The Mobile unit is utilized by other organizations to provide regional clinics in their respective areas.

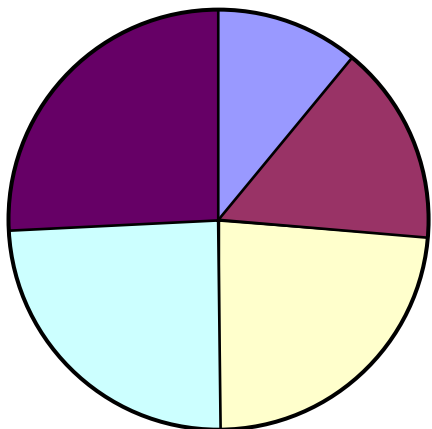
### THE BIN

The Bin is a clearing house for donated furniture and household "necessity" items. This service is offered free to local, referred north Mecklenburg families in need. The Bin is a collaborative organization established to recycle gently used items to others. The Bin is 100% volunteer supported. The general oversight and facilities are provided by our partner, First Baptist Church in Huntersville. Financial donations are applied to operating expenses and utilities.

### THE SUNSHINE FUND

This emergency financial assistance program is funded by area faith communities and civic groups. It is designed to help individuals address urgent needs, such as avoiding eviction from their home, paying for critical medications or making car repairs. In order to help our clients avoid future emergencies, the immediate financial assistance we provide is supplemented by mid to long-range planning with a social worker. This year the Sunshine Fund provided a total of \$35,730 in emergency relief to 320 clients.

### BREAKDOWN OF CLIENTS SERVED



- Davidson – 11%
- Cornelius – 15%
- Huntersville – 24%
- Mooresville – 24%
- Other – 26%

*We have experienced a tremendous increase in demand for our Loaves and Fishes program. Our numbers have increased 40%, attributing to the increase on our "other" category. Loaves and Fishes is our only program that does not have a geographic restriction.*

## PROGRAM SPOTLIGHT

### LEARN WORKS

The vision of the LEARN Works program is to inspire children toward a promising future, empowered as lifelong learners, equipped to seize opportunities and to be ready to face life's inevitable challenges.

To ensure our vision becomes a reality, we partner with families, schools, and volunteers to foster each student's academic development, promote personal growth and provide experiences that contribute greater purpose and meaning to the education of students from our local communities.

The program serves 60 students. Students enrolled in the program are in grades one through five (somewhere between 6 and 12 years of age) and attend either Davidson or Cornelius Elementary School. Participation in the program is based on teacher referral. We have celebrated many successes this year. Our annual report card is below.

### BASIC INFORMATION ABOUT STUDENTS

65 different students served during the year --- 144 days in session --- 14,551 service hours  
50% of our students were new to the program this year.

29 Females and 36 Males.

The students represented 50 different families.

46% Hispanic - 38% African American - 6% Multi-racial.

8% Caucasian - 2% Asian.

88% qualify for free/reduced lunch - 50% from single parent households.

| 1st Grade | 2nd Grade | 3rd Grade | 4th Grade | 5th Grade |
|-----------|-----------|-----------|-----------|-----------|
| 9         | 14        | 16        | 13        | 13        |

On the end-of-year survey given to students to assess how they perceive the program, the program earned 93% of the total points possible with 96% of students stating they feel safe while at the program and that they believe someone in the program cares about their well-being.

### ACADEMICS

89% of students met their yearly goals.

96% of students state they feel the program has helped them with their grades.

### STUDENT DEVELOPMENT

91% of students earned 95% or more of the total number of STAR points possible.

7 students earned 100% of the total number of STAR points possible.

# A+

## ENRICHMENT

There were 27 Friday sessions

11 Club Days

*(Clubs included Girl Scouts, Boy Scouts, Drama, Music and Go Girls Fitness)*

*Art, knitting and dance were also offered through the activity room programming.*

7 BIG Days *(social skill development)*

9 Fun Days

100% of Friday activities have had more than 75% of participating students state that they learned something from the activity.

## VOLUNTEERS

Over 110 different volunteers logged at least one hour of service for a TOTAL of 9,441 hours of service.

100% of the 70 responding volunteers stated they are satisfied with their experience in the program.

## SCHOOLS

Our students were in 40 different classrooms. 100% of the 22 responding teachers state satisfaction with the communication they have with program staff members. 100% of responding teachers believe the program is academically beneficial to the students in their classrooms.

## PARENTS

On the end-of-year survey, 100% of the 27 responding parents stated satisfaction with their communication with the program staff. 100% of the 47 parents believe the program benefits their child academically.



# TO OUR DONORS: THANK YOU FOR INVESTING IN THE ADA JENKINS CENTER AND THOSE WE SERVE. YOUR SUPPORT IS LIFE CHANGING.

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Cynthia Mitchell  
Kristi Sue Multhaup  
Barbara Najenson  
Binnie Neel  
Scotty Nicholls  
Rodger & Linda Nutt  
Gia Painter  
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Eleanor Payne  
John Pelligino  
Tom & Priscilla Perkins  
Jack & Elizabeth Perry  
Raymond & Kathryn Peter  
David & Mary Peterson  
Phi Delta Theta  
Pi Kappa Alpha Fraternity

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L & P Risk  
David Robb  
Susan Roberts  
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Susan Ross  
Janet Salaman  
Security Plus, Inc.  
Marion Hart Sekerak  
Karen Showalter  
Wayne Shumate  
Joseph & Molly Sills  
Simple Wellness Solutions  
Bradford Smith  
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Stephen & Robin Smith  
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Samuel & Ava Spencer  
Spiritual Assembly  
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John & Lori Tate  
Eddie & Diane Taylor  
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United Way of Central Virginia  
United Way of Westchester & Putnam  
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Marcia & Michael White  
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Laney Worth  
Wrench  
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Herbert & Priscilla Yollman  
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Cargill Richard  
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Cline & Jana Comier  
Allen Cook  
Thomas & Patricia Cotter  
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Davidson Friends Meeting  
Charles Easley  
Kenneth Essex  
Sue Falcone  
Martina Fern  
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Ingeborg Garrison  
Russell Gavitt  
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Bruce & Linda Hamilton  
Douglas Harben  
Jeffrey Hare  
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James E. Harris Construction  
Michael Jenks  
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John Lyles  
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Matrix Real Estate Services  
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James & Cynthia Mitchell  
George & Paula Moore  
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Jean Marie Neumann  
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Hans & Siobhan Peterson  
Point of Grace Lutheran Church  
Raccoonpossum, Inc.  
Percival & Mayea Reeves  
Habul Reno  
Mary Repko  
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Jack & Robin Salzman  
Milton & Mary Schroeder  
Shear Madness  
Melissa Simpson  
Jason Slone  
Ray Smith  
Surrender to Win  
William Terry  
Kathleen Turner  
C.P. & Cynthia Vasiloff  
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\$500 - \$999

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Pete & Joan Bondi  
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Challen Bonar  
Richard & Carol Crowell  
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Davidson College  
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Rob & Suzanne Grzeszczak  
Herrick Hay  
Healthstat, Inc.  
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Carolyn Mullins  
Peoples Bank  
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DCPC Women of the Church  
Robbie & Christopher Davis  
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John & Rebecca Dunlap  
Essential Ingredients  
Ken & Lisa Estes  
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First Baptist Church of Cornelius  
First Baptist Church of Huntersville  
First Presbyterian Church  
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Grogan Associates  
JB Harrison Properties  
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Randall & Mary Mac Kincaid  
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Kiwanis Club  
Kraft Foods Foundation  
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